



Rx Help Desk: 1-877-459-8474  
www.FreeUSDDrugCard.com



## Drug Card Frequently Asked Questions

### **Q: What is a Prescription Drug Savings or Discount Card?**

**A:** Prescription drug discount cards (also known as "consumer cards," "point of sale cards," and "100% co-pay" cards), allow prescription drug users to save money on all types of prescription medications. At the time of purchase, members simply present their card at a participating pharmacy to instantly receive substantial discounts on their prescription drugs. It's that easy.

### **Q: How do Prescription Drug Savings Cards work?**

**A:** Prescription Drug Savings cards contain special computerized instructions that can be read by the pharmacy's computer, similar to an ATM card. When the card information is entered, the price on the prescription is discounted based on the pharmacy's agreement with our program. This type of cutting-edge technology allows consumers to save money without encountering any hassles on the checkout line.

### **Q: Who Needs a Prescription Drug Discount Card?**

**A:** Any individual with limited or no prescription drug coverage can benefit from a prescription drug savings card. Instead of paying full price for medication, card members can save money whenever they purchase prescription drugs. People who already have insurance coverage may still find the card useful, as it can discount medications that are not covered by their health plan. The prescription drug savings card can also be especially useful to seniors enrolled in Medicare; It has been estimated that as many as 38% of Medicare recipients lack prescription drug coverage."

### **Q: What kind of savings are we taking about?**

**A:** The Community Assistance Program Drug Plan offers substantial discounts on all brand-name and generic drugs. How substantial? In brief, we save members 10% to 85% (an average of 15% on brand name drugs and 55% on generic drugs).

### **Q: What prescription medications are covered under the USA Drug Plan?**

**A:** All FDA approved brand name and generic prescription medications are covered.

### **Q: Are there any age or other enrollment restrictions?**

**A:** No, everyone can enroll and benefit from the plan. There are no age or income requirements. No waiting periods. Everyone qualifies.

### **Q: Can I get prices over the Internet?**

**A:** Yes. In fact, we recommend it. Use the Drug Pricing tool to get prices at [www.FreeUSDDrugCard.com](http://www.FreeUSDDrugCard.com).

### **Q: Can I use my card for mail-order prescriptions?**

**A:** Yes, and you can expect even greater savings! Call 1-877-459-8474 for details.

### **Q: Does my doctor need to know about this card when writing my prescription?**

**A:** No. This program will not affect the way you are cared for by your physician. You should, however, always consult with your doctor about saving money on prescription medications.

### **Q: What does getting the "lowest" or "best" price on my prescriptions mean?**

**A:** It means that a participating pharmacy will give you their lowest (or best) price available at their pharmacy. In 80% of previous transactions, that price will be significantly lower than any retail or sale price you would receive without the card. If a brand name or generic drug is available through your participating pharmacy at a lower price than the scheduled price, you will pay only the lower of the two prices.

### **Q: Why don't all pharmacies accept the card?**

**A:** All chain pharmacies and most independent pharmacies have been given equal opportunity to serve you via this program. Pharmacies are required to offer very deep discounts and assist in performing some fairly complicated drug management procedures on behalf of our card holders, and some pharmacies simply refuse. However that gives you the confidence of knowing that pharmacies participating have your best interests in mind. Visit [www.FreeUSDDrugCard.com](http://www.FreeUSDDrugCard.com) and search for participating pharmacies.

### **Q: What if my pharmacist said the card would not save me any money?**

**A:** As a Community Assistance Program Drug Plan Discount Card member, you are entitled to your benefit. Your pharmacist will not know what the card savings will be until the prescription is sent for pricing via the pharmacist's computer. If your Pharmacist does not want to comply with the program, you should consider going to a pharmacy that honors the card. Visit [www.FreeUSDDrugCard.com](http://www.FreeUSDDrugCard.com) and search for participating pharmacies.

### **Q: Some drugs are excluded from our program will I still be able to get a discount on these drugs.**

**A:** As a Community Assistance Program Drug Plan member all drugs are eligible for discounts.